

What is Failte Ireland?





As the National Tourism Development Authority, Fáilte Ireland's mission is to support the survival and drive the recovery of the sector in order to maximise the sustainable economic, environmental, cultural and social contribution of tourism to Ireland.

What is the National Quality Assurance Framework (NQAF)?



We aim to provide consumers with easily identifiable symbols and standards of service that they can trust.

Working with accommodation providers, Fáilte Ireland ensures that those standards meet consumer expectations.

We also help with marketing and assist with product development through training and other supports.

In Failte Ireland Méistín Féinfhreastail importance of the smaller and more unique Catering modation businesses to the tourism industry, establishin rural areas.

Fäilte Ireland

In order to be able to recognise and work with these new innovative accommodation providers, we introduced the **Welcome Standard** in 2015.

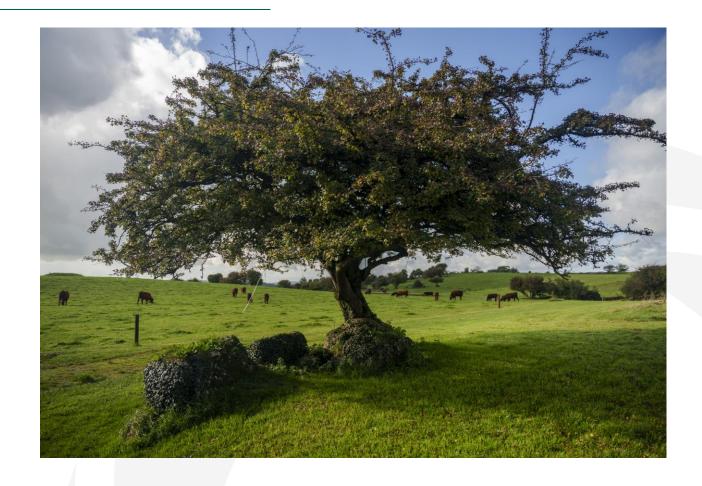








Quality Assessments
Business Training & Supports
Quality Mark
Discover Ireland

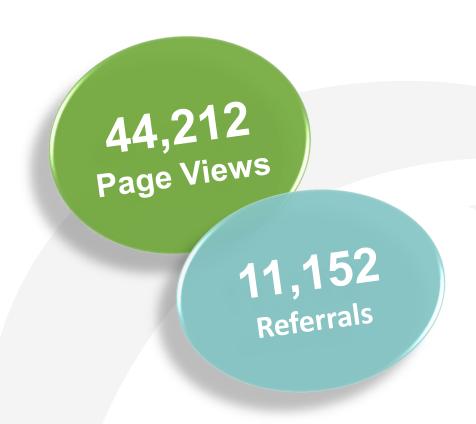


Accommodation on Discover Ireland





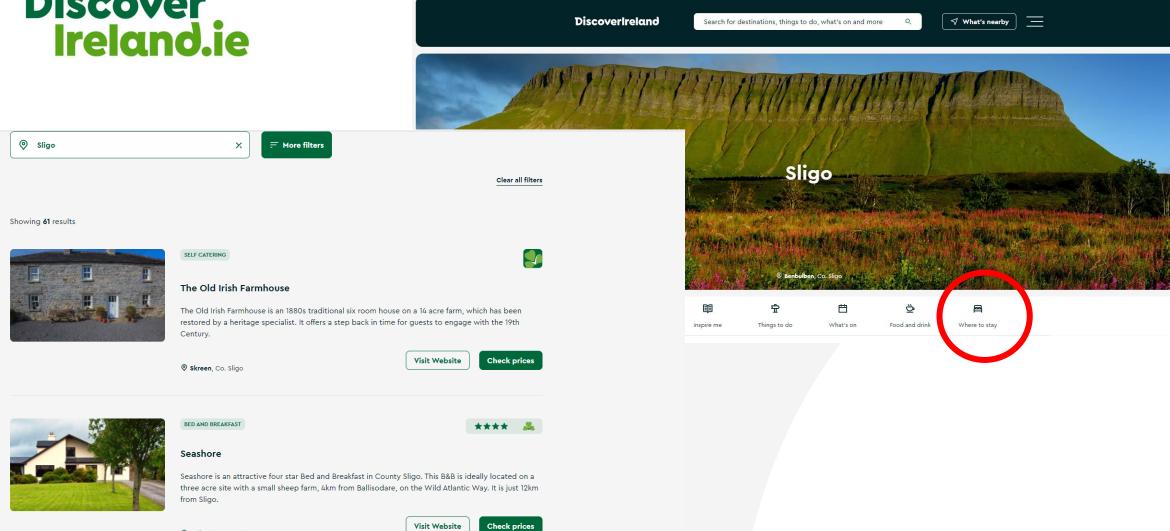
- Dedicated <u>Accommodation section</u>
 on the site, highlighted in main
 navigation and footer section.
- Once approved, accommodation details and images can be added to Discover Ireland.
- Options for users to filter by destination & accommodation type.



Accommodation on Discoverireland.ie





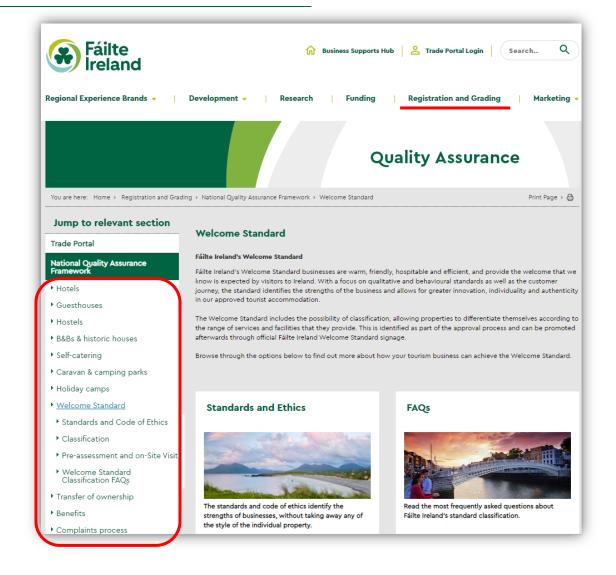


How to Apply/What to do Next



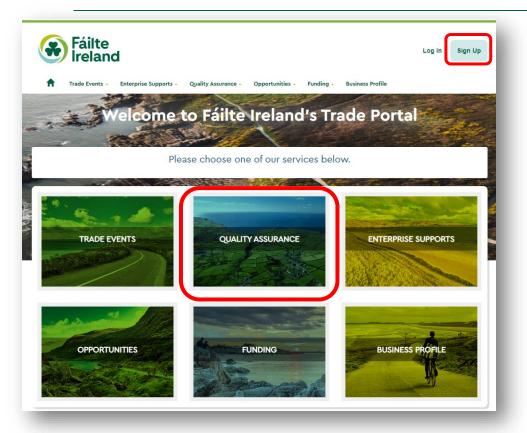
Information on the various sectors such as Welcome Standard, Self Catering or B&B are available in the **NQAF** section of Fi.ie

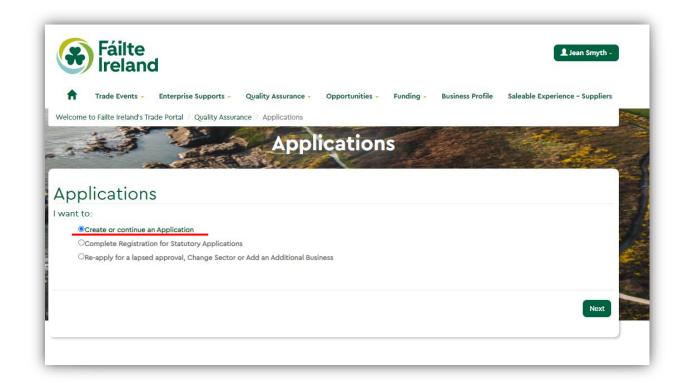
From here you can see what sector would suit you best and find out the requirements for each sector.











Useful Links



Here are some useful links & contact details to help you with further information in relation to what we spoke about today:

Customer Service Contact No: 0818 888 800

Quality Assurance Team Email: qualityassurance@failteireland.ie

NQAF Link: https://www.failteireland.ie/national-quality-assurance-framework.aspx

Trade Portal Link: https://tradeportal.failteireland.ie/

Welcome Standard Link: https://www.failteireland.ie/welcomestandard.aspx

Regional Experience Brands:

Dublin: https://www.failteireland.ie/Regional-experience-brands/Dublin.aspx

Ireland's Ancient East: https://www.failteireland.ie/Regional-experience-brands/Ireland-s-Ancient-East.aspx

Wild Atlantic Way: https://www.failteireland.ie/Regional-experience-brands/Wild-Atlantic-Way.aspx

Ireland's Hidden Heartlands: https://www.failteireland.ie/IrelandsHiddenHeartlands.aspx

Thank you

Jean Smyth



